

7153 Nolensville Rd. Nolensville, TN 37135

615-776-7246 DrJon@midtnchiro.com www.midtnchiro.com

CONFIDENTIAL PATIENT INFORMATION

NEW PATIENT HISTORY

Name (including middle initial)				Date	
□ Male □ Female		□m □s □w		Number of Children	
Address					
City	State	ZIP	Social S	Security Number	
Age Birth Date		_ Email Address _			
Home Phone		_ Cell Phone			
Name of Spouse			Spouse	Date of Birth	
Spouse Social Security Number .			Spouse Employ	er	
Spouse Employer Address					

Employment Information

Employed	☐ Full-Time Student	Part-Time	Student	Retired	Unemployed	
Occupation		Emplo	oyer			
Employer Addr	ess					
City		State	ZIP		ork Phone	
			of 6			

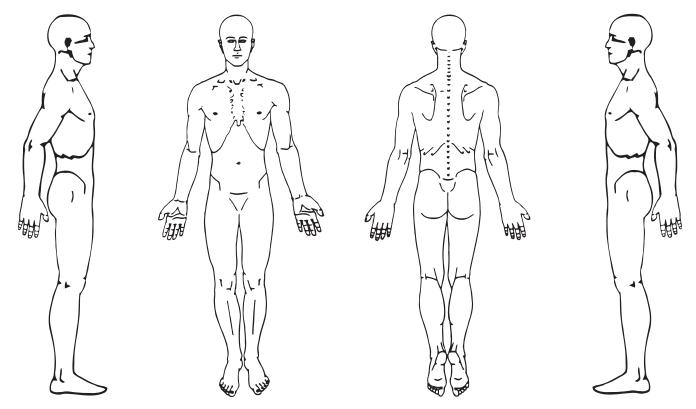
Do you have medical insurance	Yes*	🗖 No	Name of insurance company	
*If yes, please provide us with a c			1 /	

Name of Emergency Contact					
Phone Number					
How do you prefer to be verbally addressed	d?				
Whom may we thank for referring you in?	Friend	Relative	🗖 Internet	Physician	• Other

Patient Symptoms Medical History

Present Complaint

Mark on the picture where you have pain or other symptoms. Include symptoms of pain, numbness or tingling, etc.



When did your problems begin? Specific date if possible _

How did your problem begin? _____

In the past have you had anything similar to this? 🛛 Yes 🗖 No
Please explain
Please describe the character of your current pain. You may check one or more answers. Sharp Stabbing Burning Shooting Aches Soreness Weakness Throbbing Numbness Dull Constricting Stiff Other
On a Scale from 0-10, with 10 being the worst pain you have experienced and 0 being no pain, what is your current scale of pain?
0 I 2 3 4 5 6 7 8 9 IO
How often are the complaints present? Constant / 100% of time Frequent / 75% Intermittent / 50% Occasional / 25%
Comments
Is the pain: □ Increasing □ Decreasing □ Not Changing □ Varies
Pain is aggravated by: Valking Sitting Standing Riding in a car Twisting Running Transitioning from seated to standing Other
Pain is reduced by: Rest Laying Down Supplements Physical Therapy Other
What would you like to do, but can't, because of your pain?
Are your complaints affecting your ability to work or be active?
Is there any dizziness associated with symptoms? \Box Yes \Box No
Any fever or chills? The No
Any change in bowel or bladder (bathroom) function? 🗖 Yes 🗖 No
Are your complaints affecting your ability to sleep?
On average, how many hours of sleep do you get per night?

For your present	complaint have	e you seen any other o	doctors or had any	y physical the	erapy? 🛛 Yes 🕻	No
If yes, who?			What treat	ment?		
Family Doctor / F We normally kee Is that okay?	p your family de	nysician octor and/or referring	g physician informe	ed regarding	your care at this o	iffice.
Please specify nar	me and address					
 Diabetes: COPD: High-Blood Pr 	Arthritis Depression Headaches controlled controlled ressure: control	Seizures Hepatitis /HIV uncontrolled uncontrolled rolled uncontrolled	 Dizziness/Fair Respiratory P Asthma: cc Low-Blood Pr 	nting Problems pontrolled 🗆 u	Currently Preg	ms
,		d any problems wi I for no in each of t		; areas?		
Eyes Heart Lungs/ Bi	reathing		Blood		ose, Mouth, Throa ogical/Emotional Organs	
Female	es only ogical/Menstrual	/Breast				
Males C Prostate/	Dnly /Testicular/Penile	2				
Please explain any	v above Yes ans	wers:				

🗆 No

	Have you ever had	l any major surgeries,	accidents, illnesses	or hospitalizations?	🗖 Yes
--	-------------------	------------------------	----------------------	----------------------	-------

Date /Age	Surgery/Illness/Accident/Hospitalization	Treatment	Outcome

Have you ever broken any bones? Yes No
Have you missed any days of work or school due to the current condition?
Dates missed
What non-prescription medication are you taking? Tylenol Ibuprofen Aspirin Aleve
What supplements are you taking?
Do you consume alcohol? Yes No How Much
What is your exercise routine?
What type of care are you interested in: Pain relief only Healing of current condition Optimizing your health All three
Other health concerns:



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REQUEST FOR ASSIGNMENT OF BENEFITS TO HEALTH CARE PROVIDER

Name of Patient

Name of Insured (if different from patient)

Insurance Company

Health Care Provider: Middle Tennessee Chiropractic and Sports Injury, PLLC 9927 Sam Donald Court, Suite D Nolensville, TN 37135

I am entitled to benefits under a policy of insurance written by the above insurance company. I have received treatment for an injury from the above health care provider.

As allowed by T.C.A. §56-7-120, I hereby assign to the above health care provider, from the benefits to which I am entitled, a sum of money sufficient to cover the charges of that health care provider for the services I have received. I hereby request that the above insurance company pay that money directly to the health care provider.

I understand that the amount which is paid to the above health care provider may be limited by the amounts owed to other health care providers who have provided services to me for the same injury and by the amount of medical benefits to which I am entitled under the policy. I also understand that the amount paid to the above health care provider may be deducted from any "bodily injury" award that I may receive.

If the above insurance company does not permit the assignment of benefits, I hereby request that the company disburse the sums to which I am entitled in the form of a check issued in the names of the insured and the above health care provider as joint payees and sent to the office of the provider.

I understand that if the benefits available to me under the policy are insufficient to cover the charges of the above health care provider, I am responsible for paying that portion of the provider's charges not covered by insurance.

I agree to give a 30 day notification in writing to the above health care provider before changing this assignment of benefits in any way.

Patient

Date

Witness



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CONSENT FORM

PRIVACY PROTECTION AND AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION

I understand that I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to: plan, coordinate, and direct my treatment and follow-up among the healthcare providers who may be directly and indirectly involved in providing my treatment, obtain payment from third party payers, and conduct normal healthcare operations such as quality assessments and accreditation. This includes release of information and notification of care to my primary health care and/or referring provider.

I hereby authorize Middle Tennessee Chiropractic and Sports Injury to release a complete report of services rendered including diagnosis, findings and details of treatment, and progress for the purpose of receiving payment for the services rendered to its authorized billing agents, my insurance carriers, employer's workers compensation insurance company, or other category of third party payers, the Social Security Administration under Title XVIII (18) of the Social Security Act, any Professional Review Organization, attorney, or other intermediaries responsible for payment of my charges and hereby release Middle Tennessee Chiropractic and Sports Injury from any consequences thereof. I understand that I may revoke this consent at anytime by giving written notice.

Please list below the names of and your relationship to individuals whom you authorize Middle Tennessee Chiropractic and Sports Injury to release your protected health information.

Name and Relationship

ACKNOWLEDGMENT OF RECEIPT OF THE NOTICE OF PRIVACY PRACTICES

I acknowledge that I have been provided a copy of the Notice of Privacy Practices and that I have read or declined the opportunity to read and understand the Notice of Privacy Practices. I understand that these privacy practices will be followed by Middle Tennessee Chiropractic and Sports Injury to ensure the privacy of my protected health information. I understand that this acknowledgment will be placed in my electronic file and maintained for six years. A copy of this notice is available at any me upon request.

AUTHORIZATION TO ACQUIRE HEALTHCARE INFORMATION

I hereby authorize Middle Tennessee Chiropractic and Sports Injury to obtain details regarding my current and/or prior health care status from my primary care provider, referring provider, and/or other providers to facilitate appropriate care. All health records, diagnostic imaging results, diagnostic testing results, surgical information, and any data that are held regarding my medical and health management are applicable for release. This release does NOT allow information pertaining to drug and/or alcohol abuse, or mental health information to be included. I understand that I may revoke this consent at any me, except to the extent that ac on has already been taken, with written notice.

ERISA AUTHORIZATION (EMPLOYEE RETIREMENT INCOME SECURITY ACT)

I hereby designate, authorize, and convey to Middle Tennessee Chiropractic and Sports Injury to the full extent permissible under law and under any applicable insurance policy and/or employee health care benefit plan, as my Authorized Representative: (1) the right and ability to act on my behalf in connection with any claim, right, or cause in ac on that I may have under such insurance policy and/or benefit plan; and (2) the right and ability to act on my behalf to pursue such claim, right, or cause of ac on in connection with said insurance policy and/or benefit plan (including but not limited to, the right to act on my behalf in respect to a benefit plan governed by the provisions of ERISA as provided in 29 C.F.R. (2560.503 I (b)(4)) with respect to any healthcare expense incurred as a result of the services I received from Middle Tennessee Chiropractic and Sports Injury and, to the extent permissible under the law, to claim on my behalf, such benefits, claims, or reimbursement, and any other applicable remedy, including fines.

NOTICE OF OFFICE PROCEDURES AND COMMUNICATIONS

Many areas of our office are an open concept. While we do our best to discuss information regarding your treatment and/or accounts privately, at mes other patients may be able to overhear. We ask that if you would like to discuss something more privately that you let us know.

Communications from our office including but not limited to, patient bills, letters, thank you cards, and claims sent to insurance companies are all sent out in envelopes with our office name on them.

It is the policy of Middle Tennessee Chiropractic and Sports Injury to not leave messages via voicemail, e-mail, or with another party regarding your care, testing results, specific follow up instructions, or other situations involving your personal health or care provided in this office or elsewhere. When needed, communications will be limited in scope and nature with as little identifying or specific information as possible, o en requesting a return phone call to discuss pertinent information. However, with your consent, detailed information can be left via the following methods:

□ I hereby authorize that Middle Tennessee Chiropractic and Sports Injury can leave detailed messages regarding my healthcare. Please check all that apply.

Cell Home Work Email

I hereby authorize that Middle Tennessee Chiropractic and Sports Injury can leave detailed messages regarding my healthcare via another person reached at the following phone numbers that I have provided:

Cell Home

I, the undersigned, hereby certify that I have read, fully understand, and agree to be bound by these policies, assignment, and authorization pertaining to myself or my dependent. I have asked or have declined the opportunity to ask any pertinent questions regarding this information before applying my signature. A photocopy of this document shall be considered as effective as the original. I intend this certification to cover the en re course of treatment for my present condition and for any future conditions for which I seek examination and treatment for myself or my dependent.

Signature (Patient or Responsible Party)

Print Name (Patient or Responsible Party)



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to Answer

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Patient Name

Date

EHR Information

Smoking Status: 🗆 Everyday Smoker 🗖 Occasional Smoke 🗖 Former Smoker 🗖 Never Smoked

Are you currently taking any medications? (Please include any regularly used over the counter medications)

Medication Name	Dosage and Frequency (i.e. 5 mg per day, etc.)

Do you have any medication allergies?

Medication Name	Reaction	Onset Date	Additional Comments

Family Medical History. Record the diagnosis in your family history (ex: cancer, arthritis, major illness, etc.) and the affected relative.

Diagnosis (Write in Below)	Father	Mother	Sibling	Offspring

Preferred Language						
	_	_	_			
Ethnicity:	Hispanic or Latino	Not Hispanic or Latino	Decline to Ans	swer		
Race:	Black or African American	□ White (Caucasian)	Other	Decline		
\square I choose to decline receipt of my clinic summary after every visit.						

(These summaries are often blank as a result of the nature and frequency of chiropractic care.)



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INFORMED CONSENT TO CARE

You are the decision maker for your health care. Part of our role is to provide you with information to assist you in making informed choices. This process is often referred to as "informed consent" and involves your understanding and agreement regarding the care we recommend, the benefits and risks associated with the care, alternatives, and the potential effect on your health if you choose not to receive the care.

We may conduct some diagnostic or examination procedures if indicated. Any examinations or tests conducted will be carefully performed but may be uncomfortable.

Chiropractic care centrally involves what is known as a chiropractic adjustment. There may be additional supportive procedures or recommendations as well. When providing an adjustment, we use our hands or an instrument to reposition anatomical structures, such as vertebrae. Potential benefits of an adjustment include restoring normal joint motion, reducing swelling and inflammation in a joint, reducing pain in the joint, and improving neurological functioning and overall well-being.

It is important that you understand, as with all health care approaches, results are not guaranteed, and there is no promise to cure. As with all types of health care interventions, there are some risks to care, including, but not limited to: muscle spasms, aggravating and/or temporary increase in symptoms, lack of improvement of symptoms, burns and/or scarring from electrical stimulation and from hot or cold therapies, including but not limited to hot packs and ice, fractures (broken bones), disc injuries, strokes, dislocations, strains, and sprains. With respect to strokes, there is a rare but serious condition known as an arterial dissection that involves an abnormal change in the wall of an artery that may cause the development of a thrombus (clot) with the potential to lead to a stroke. This occurs in 3-4 of every 100,000 people whether they are receiving health care or not. Patients who experience this condition often, but not always, present to their medical doctor or chiropractor with neck pain and headache. Unfortunately a percentage of these patients will experience a stroke. As chiropractic can involve manually and/ or mechanically adjusting the cervical spine, it has been reported that chiropractic care may be a risk for developing this type of stroke. The association with stroke is exceedingly rare and is estimated to be related in one in one million to one in two million cervical adjustments.

It is also important that you understand there are treatment options available for your condition other than chiropractic procedures. Likely, you have tried many of these approaches already. These options may include, but are not limited to: self-administered care, over-the-counter pain relievers, physical measures and rest, medical care with prescription drugs, physical therapy, bracing, injections, and surgery. Lastly, you have the right to a second opinion and to secure other opinions about your circumstances and health care as you see fit.

I have read, or have had read to me, the above consent. I appreciate that it is not possible to consider every possible complication to care. I have also had an opportunity to ask questions about its content, and by signing below, I agree with the current or future recommendation to receive chiropractic care as is deemed appropriate for my circumstance. I intend this consent to cover the entire course of care from all providers in this office for my present condition and for any future condition(s) for which I seek chiropractic care from this office.

Patient Name:	Signature:	Date:
Parent or Guardian:	Signature:	Date:
Witness Name:	Signature:	Date:



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PATIENT FINANCIAL POLICY

Please read our financial policy in its entirety. If you have any questions or concerns please feel free to ask any questions that you may have. Your clear understanding of our Patient Financial Policy is important to our professional relationship.

Insurance

It is the patient's responsibility to provide our office with current insurance information. We will ask for your insurance card at your first visit and will copy for our records. We will request a copy at each annual office visit, or if you have not been seen in the past six months. If your insurance information changes at any time during your treatment, it is ultimately your responsibility to provide us with the new information as soon as it becomes active. If current information is not obtained at the time of service it will be the patient's responsibility to pay the entire balance until current information is provided to our office. **It is the patient's responsibility to know their benefits and coverage.**

Your insurance policy is a contract between you and the insurance company. As a courtesy and pursuant to contractual obligations we will file all your claims for you. However, we will not become involved in any disputes between you and your insurance carrier. This includes, but is not limited to, deductibles, copays, and non-covered charges.

Referrals

Some insurance policies require you as the policy holder to obtain a referral from your primary care physician, or student health center prior to receiving treatment at our office. It is your responsibility to obtain this documentation and present it to our office at the time of service. If this information is not obtained, you will be responsible for the entire balance of your account.

Copays

Copays are due at the time of service. Copays are usually collected PRIOR to you seeing the doctor but may sometimes be collected after you have received treatment. ** If your copay is not paid at the time of service you will be charged a \$10 service fee to cover the cost of billing you for the copay.

Medicare

If you are a Medicare patient you will be responsible to pay for your exam on your first visit, at the time of service. While Medicare requires an exam they do not cover it. Exams are typically \$80. Xrays are also not covered by Medicare and the cost would be your responsibility and would also be due at the time of service.

Cash Plans

Cash plans are available for patients who do not have insurance or wish to not bill to insurance. These plans differ and can be discussed with your doctor. Cash plan payments are due at the time of service. **If payment is not made at the time of service a \$10 service fee will be charged to cover the cost of billing you for the charges.

Supplements/Merchandise

Payments for supplements and merchandise purchased in our office are due at the point of sale. We cannot bill insurance, worker's compensation, or personal injury accounts for these items. These charges are the patient's responsibility and are not covered by any insurance carrier. These items include but are not limited to, swiss balls, DVDs, supplements, water pillows, backpacks, braces, heel lifts, orthotics, and cold packs.

Unpaid/Outstanding Balances

We ask that full payment be made at the time of service unless prior arrangements have been made, either with your doctor or our billing office. If you have a deductible plan, once insurance has paid you will be mailed a statement. Prompt and timely payment is appreciated. You may call our billing office to set up a payment plan if necessary. Any overdue balances will be considered for collections.

Returned Checks

The charge for a returned check is \$25. This can be paid by cash, money order, or charge. This will be applied to your account in addition to the original amount owed.

Missed Appointments

We ask that you keep all scheduled appointments. In the event that you are unable to keep your appointment we ask that you provide at least a 24 hour notice.

Credit Balances

From time to time you may accrue a credit balance. Credit balances will be refunded at the patient's request. Refunds are made by check. After the request for a refund has been made, please allow time for review of your entire account and processing through our accounting department. Once approved please allow 30-45 days for your refund check to arrive.

I have read Middle Tennessee Chiropractic and Sports Injury Clinic's, PLLC Financial Policy and acknowledge my responsibility with my signature below.

A photocopy of this document will be treated as an original

Patient Name (Please Print)

Date

Patient/Responsible Party Signature

MTCSI Staff Witness

A. Notifier: Middle Tennessee Chiropractic and Sports Injury, PLLC

7153 Nolensville Rd. Nolensville, TN 37135 615-776-7246

B. Patient Name: C. Identification Number:

Advance Beneficiary Notice of Noncoverage (ABN)

<u>NOTE</u>: If Medicare doesn't pay for **D**. <u>**Treatment**</u> below, you may have to pay. Medicare does not pay for everything, even some care that you or your health care provider have good reason to think you need. We expect Medicare may not pay for the **D**. <u>**Treatment**</u> below.

D. Treatment(Spinal Manipulation/Therapy)	E. Reason Medicare May Not Pay:	F. Estimated Cost
CPT codes 98940, 98941, 98942 or HCPCS code S8990	Patient is not filing to Medicare	\$32-\$65
Therapy CPT Codes 97000-97039	Patient is not filing to Medicare due to services provided are non-covered services.	\$5-\$40

WHAT YOU NEED TO DO NOW:

- Read this notice, so you can make an informed decision about your care.
- Ask us any questions that you may have after you finish reading.
- Choose an option below about whether to receive the **D. Treatment** listed above.
 Note: If you choose Option 1 or 2, we may help you to use any other insurance that you might have, but Medicare cannot require us to do this.

G. OPTIONS: Check only one box. We cannot choose a box for you.

□ OPTION 1. I want the D. <u>Treatment</u> listed above. You may ask to be paid now, but I also want Medicare billed for an official decision on payment, which is sent to me on a Medicare Summary Notice (MSN). I understand that if Medicare doesn't pay, I am responsible for payment, but I can appeal to Medicare by following the directions on the MSN. If Medicare does pay, you will refund any payments I made to you, less co-pays or deductibles.

□ OPTION 2. I want the D. <u>Treatment</u> listed above, but do not bill Medicare. You may ask to be paid now as I am responsible for payment. I cannot appeal if Medicare is not billed.

OPTION 3. I don't want the D. <u>Treatment</u> listed above. I understand with this choice I am not responsible for payment, and I cannot appeal to see if Medicare would pay.

H. Additional Information:

This notice gives our opinion, not an official Medicare decision. If you have other questions on this notice or Medicare billing, call **1-800-MEDICARE** (1-800-633-4227/**TTY:** 1-877-486-2048). Signing below means that you have received and understand this notice. You also receive a copy.

I. Signature:

J. Date:

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0566. The time required to complete this information collection is estimated to average 7 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Baltimore, Maryland 21244-1850.

Form CMS-R-131 (03/11)

Form Approved OMB No. 0938-0566



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IMPORTANT INFORMATION FOR MEDICARE PATIENTS

CHIROPRACTIC BENEFITS ARE AVAILABLE FROM MEDICARE, BUT THERE ARE LIMITATIONS

PARTICIPATING PHYSICIAN

Your doctor has agreed to become a participating physician with Medicare, thereby, he/she agrees to accept assignment on Medicare eligible services.

MEANING OF ASSIGNMENT

The doctor agrees to accept the Medicare approved charge as payment in full for Medicare eligible services. Medicare will send the checks to the doctor. You will be responsible for any deductible, copayment, and non-covered service amounts.

SERVICES MEDICARE PAYS FOR

The only Medicare eligible service is manual manipulation of the spine for correction/treatment of a subluxation. There are three levels of Chiropractic Manipulative Treatment (CMT); service level is based on the number of spinal regions treated.

SERVICES MEDICARE DOES NOT PAY FOR

In order to determine the extent of your condition, and the type of treatment needed, the doctor will consult with and examine you. Medicare will **NOT** reimburse you for: x-rays, evaluation and management (examinations), or consultations provided by a chiropractor.

The doctor may determine that certain physical therapy, vitamins, supports, and supplies may be necessary to treat your condition. Medicare does **NOT** reimburse for these services when provided by a chiropractor.

Manipulation of non-spinal regions, for example the knee, elbow, etc., is also considered a non-covered service and is the patient's responsibility. Further, Medicare does not pay for treatment considered to be maintenance therapy.

X-RAYS

Medicare requires demonstration of subluxation. Subluxation may be demonstrated by physical examination, or may be demonstrated by current x-rays. X-rays must be taken within I year prior or 3 months after the services are performed. In certain permanent/chronic conditions, an older x-ray may be acceptable. Medicare does **NOT** pay for x-rays taken by a chiropractor. X-rays taken at another facility may satisfy this requirement.

MEDICAL NECESSITY

Manual manipulation will be screened by Medicare for medical necessity. Screens occur if the frequency of services exceeds the acceptable chiropractic standard for your condition. Documentation and/or a statement of medical necessity will be submitted to determine if additional treatment is necessary. The doctor will discuss treatment recommendations with you.

You will be provided with Advance Notice when a Medicare covered service may be reduced or denied, and you are asked to accept financial responsibility for these services, before services are rendered and charges are incurred. If Medicare determines further treatment is not "reasonable and necessary" for your condition, even if you and your doctor feel it is necessary, you will be responsible for treatment charges.

APPEALS

The doctor may appeal, on your behalf, denials of Medicare eligible services, when he/she disputes Medicare's determination of medical necessity or believes additional information will allow payment for the service by Medicare.

SECONDARY INSURANCE

This office may call to verify the type of benefits payable for chiropractic services on insurance coverage other than Medicare. This information will be reviewed with you. Most "Medicare Supplements" only supplement payments for Medicare **eligible** services.

DEDUCTIBLE AND COPAYMENT

Medicare requires a \$147.00 yearly deductible. You may use Medicare eligible services from any doctor's office to meet this deductible. The only chiropractic service that can be used is manual manipulation of the spine.

Medicare will pay for 80% of the allowed charge for manual manipulation the spine. This payment will go directly to the doctor. Patients are responsible for the 20% copayment. Patients are responsible for all non-covered service charges at the time of serve.

I,_______, understand the explanation of Medicare Coverage outlined above. Furthermore, I understand and agree that I am personally responsible for payment of deductibles, copayments, and non-covered services.

Printed Name	Medicare ID Number
Signature	Date
Witness Signature	Date



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TO OUR PATIENTS REGARDING CANCELLATIONS AND NO-SHOWS

The following are our policies regarding cancellations and no-shows. We take this subject seriously because it can make a difference between responding to treatment or not. Usually your referring doctor and/or therapist have prescribed a set frequency of treatment. If you show up for treatment, it will enable you to get better. Other than that all you need to do is follow your doctor's instructions, and you should achieve your treatment goals.

We require 24 hours notice in the event of a cancellation.

It is your responsibility, when you call in, to have an alternative time in mind that will ensure you get the full number of prescribed treatments that week whenever possible.

There is a \$20 charge for a cancellation or no-show without proper notice.

This charge will not be covered by you insurance, but will have to be paid by you personally.

For Workmen's Compensation and Personal Injury patients, documentation of any missed appointments is forwarded to your case manager and primary physician. This could jeopardize your claim.

Please understand that your pain will probably increase and decrease as your course of treatment progresses and before it is finally eliminated. Either condition should not be a reason not to come in: 1) Your pain is gone or 2) Your pain is worse. If the pain is gone, now is the time to really begin rehabilitating the injured area to prevent recurrence. If your pain is worse, we can do something to help.

When you don't show as scheduled, three people are hurt.

- I) You, because you didn't get the treatment you need as prescribed by your doctor;
- 2) The doctor who now has a hole in their schedule;
- 3) The person that couldn't get in when you had your appointment scheduled.

Thank you for cooperating with us on this matter.

We are looking forward to working with you.

Patient Signature

Date